

Oxfordshire Dial-a-Ride

An alternative transport solution
for the mobility impaired.



0845 310 11 11

Operated by



with financial support from



What is Oxfordshire Dial-a-Ride ?

Oxfordshire Dial-a-Ride is a door-to-door service for those who are mobility impaired and are unable to use, or do not have access to, conventional public transport. The drivers of the vehicles are trained to assist passengers with mobility impairment, and those who require walking assistance.

Where can I go?

The service can be used for ;

- Shopping trips, market day.
- Attending appointments (e.g. dentist, chiropodist, hairdresser but not hospital appointments *)
- Visiting friends and family.
- Days out **

* If you wish to travel to a hospital appointment and are not able to use public services, you should contact the Primary Care Trust Patient Transport Service – 0300 100 0015, or speak to your local GP practice.

** as there is already a county service providing travel to Day centres, Dial-a-Ride is not to be used for this purpose. If you need advice, please contact our Customer Service department.

Who can use OXFORDSHIRE DIAL-A-RIDE?

- You must be resident in Oxfordshire,
 - You must have a mobility or other condition which means that you cannot use, or find it difficult to use, conventional public transport, and do not have access to any alternative.
 - You must be registered and have paid the membership fee before travelling.
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When and where can I travel?

The service is available between 9:00am and 5:00pm as follows:

The County Council want to make sure that the Oxfordshire Dial-a-Ride service is available as widely as possible across the county. Due to anticipated demand, we may serve certain areas only on certain days, with other areas being served on the other days. All travel is offered subject to vehicle and seat availability.

The service is not booked solely on a first-come-first-served basis. Eligibility and need considerations will also be taken into account, where necessary. We will do our best to accommodate journey requests that have a more urgent need. (e.g. fixed appointments) Requests for travel from members, will be recorded and confirmation of pick up times will be made at least 2 days before the intended day of travel. If we are unable to accommodate your travel request we will, with your approval, try to offer an alternative solution, if one is available. We will endeavour to provide the fairest possible service, and we welcome any suggestions for improvements.

Services will be available primarily for journeys into the local market town from surrounding areas, and into Oxford City.

How much will it cost?

There is an annual charge of £5 per person for membership of the scheme. No membership is required for those escorting scheme members, and escorts or care assistants travel free of charge.

Fares: for any journey within Cherwell or Oxford City or South Oxfordshire or Vale of White Horse or West Oxfordshire District Council areas: **£2.00 single or £4.00 return.**

For other journeys, including journeys from Cherwell or South Oxfordshire or Vale of White Horse or West Oxfordshire District Council areas to and from Oxford City Centre: **£3.00 single or £6.00 return.**

For eligible registered members who are Concessionary Fares pass holders they can travel on their pass free of charge. They will be required to carry and show the pass when requested.

How do I register?

Complete a membership application form and send it, with your remittance of £5 per person (payable to Oxfordshire County Council), to Oxfordshire Dial-a-Ride, Oxfordshire County Council, PO Box 842, Oxford, OX1 3EJ.

How do I book?

Bookings can be made between 8.30am & 5.00pm Mondays to Thursday, and 8.30 – 4.00 on Fridays. Bookings will not be accepted more than 7 days before the intended travel date. Booking requests will be taken on a provisional basis subject to confirmation of the appointed collection time. Bookings within 2 days of travel will only be accepted on an urgent need basis subject to availability.

You can book by calling : 0845 310 111

or emailing us at oxdar@oxfordshire.gov.uk .

If you book by email we will accept that as an understanding you accept to be contacted by email for the purpose of our providing the Dial-a-Ride service and we will use your email address to contact you. If you do not wish for this to happen please let us know.

Contact address

OXFORDSHIRE DIAL-A-RIDE,
Oxfordshire County Council,
PO Box 842,
Oxford,
OX1 3EJ

Telephone : 0845 310 1111

Alternative formats of this publication are available on request. These include other languages, large print, Braille, audio cassette, computer disk, or e-mail.

Please telephone 01865-815585

SOUTH OXFORDSHIRE DISTRICT

Monday – General Service - subject to customer demand, journeys within South Oxfordshire District or to Oxford City or Abingdon, as required.

Tuesday – Thame, Chinnor & Watlington service to include Adwell, Aston Rowant, Beckley, Brightwell Baldwin, Britwell Salome, Chinnor, Crowell, Cuddesdon & Denton, Cuxham, Elsfield, Forest Hill, Garsington, Great Haseley, Great Milton, Holton, Horspath, Little Milton, Lewknor, Pyrton, Shirburn, Stanton St. John, Stoke Talmage, Sydenham, Tetsworth, Thame, Tiddington, Towersey, Waterperry, Waterstock, Watlington, Wheatfield, Wheatley, and Woodeaton parishes, providing journeys to/from THAME, CHINNOR or WATLINGTON.

Wednesday – Didcot service to include Berinsfield, Chalgrove, Clifton Hampden, Culham, Didcot, Dorchester, Drayton St. Leonard, East Hagbourne, Little Wittenham, Long Wittenham, Marsh Baldon, Newington, North Moreton, Nuneham Courtenay, Sandford-on-Thames, South Moreton, Stadhampton, Toot Baldon and West Hagbourne parishes, providing journeys to/from DIDCOT.

Thursday – Henley service to include Binfield Heath, Bix & Assenden, Checkenden, Eye & Dunsden, Harpsden, Henley, Highmoor, Kidmore End, Mapledurham, Nettlebed, Nuffield, Pishill-with-Stonor, Rotherfield Greys, Rotherfield Peppard, Shiplake, Sonning Common, Stoke Row, and Swyncombe parishes, providing journeys to/from HENLEY

Friday – Wallingford service to include Aston Tirrold, Aston Upthorpe, Benson, Berrick Salome, Brightwell-cum-Sotwell, Cholsey, Crowmarsh, Ewelme, Goring, Goring Heath, Ipsden, Moulsoford, South Stoke, Wallingford, Warborough, Whitchurch and Woodcote parishes, providing journeys to/from WALLINGFORD.

Journeys will be available between collection points in the area indicated to the destination designated for that day. On Mondays journeys will be available to destinations within the South Oxfordshire District Council area, to Oxford City, and to Abingdon, dependent on demand for that day.

VALE OF WHITE HORSE DISTRICT

Monday – Abingdon service, to include Abingdon, Appleford, Appleton-with-Eaton, Besselsleigh, Cumnor, Drayton, Frilford, Fyfield & Tubney, Garford, Hinton Waldrist, Kennington, Kingston Bagpuize, Longworth, Marcham, Milton, North Hinksey, Radley, South Hinksey, St. Helen Without, Steventon, Sunningwell, Sutton Courtenay, Wootton and Wytham, providing journeys to/from ABINGDON. (Note that Abingdon and Radley have an additional service on Thursdays)

Tuesday – Faringdon service, to include Baulking, Bourton, Buckland, Buscot, Charney Bassett, Coleshill, Eaton Hastings, Faringdon, Fernham, Great Coxwell, Goosey, Hatford, Little Coxwell, Littleworth, Longcot, Pusey, Shellingford, Shrivenham, Stanford in the Vale and Watchfield, providing journeys to/from FARINGDON

Wednesday – Wantage service, to include Ardington, Ashbury, Blewbury, Childrey, Chilton, Compton Beauchamp, Denchworth, East Challow, East Hanney, East Hendred, Grove, Harwell, Kingston Lisle, Letcombe Bassett, Letcombe Regis, Lockinge, Lyford, Sparsholt, Uffington, Upton, Wantage, West Challow, West Hanney, West Hendred, and Woolstone, providing journeys to/from WANTAGE.

Thursday – Abingdon service, to include Abingdon town and Radley, providing journeys to/from Abingdon, and also Didcot and Oxford City (subject to availability).

Friday – open service - subject to customer demand journeys will be available to any destination within the Vale of White Horse, West Oxfordshire District Council areas, to Oxford City, and (from Abingdon area only) to Didcot.